



Administration &
Regulatory Affairs

Memorandum

To: Anna Russell
City Secretary

From: Strategic Purchasing Division

Date: November 5, 2009

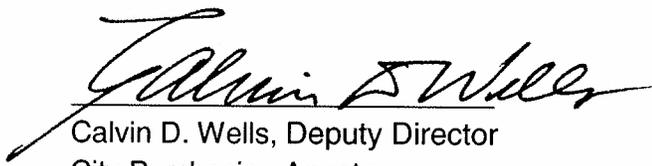
Subject: **Citizen Relationship Management Solution**
RFP No. S37-T23345
RFPs Rec'd: 8/31/2009

You are hereby advised that all the RFP's received for a **Citizen Relationship Management Solution** for the Information Technology Department are being rejected for the following reason:

- All bids received exceed the department director's or purchasing agent's estimated costs, and the director or purchasing agent determines that the bids appear to be excessive; or
- The department director or purchasing agent determines that the project or purchase is no longer required; or
- The department director or purchasing agent determines that the city's design or specifications for the project or bid should be revised and new bids should be taken.

This RFP rejection is made pursuant to the delegated authority to the Purchasing Agent by the City Council in City of Houston Ordinance No: 2001-356 which amended Chapter 15, Section 15.46 of the Code Ordinance to allow the City Purchasing Agent to return bid bonds and reject bids under any of the circumstances listed above.

If you should have any questions or require additional information regarding this matter, please call Joyce Hays at 832-393-8723.


Calvin D. Wells, Deputy Director
City Purchasing Agent

cc: Douglas Moore, SPD
Mark Stinnett, IT

