

**City of Houston / Temporary Employee Services Program
Fiscal Years 2011 - 2014¹ Service Hours Utilization Analysis**

Position Type	Regular	Payrolling	Total Hours
Administrative	397,800	505,700	903,500
Industrial I	299,600	462,500	762,100
Industrial II	10,500	97,200	107,700
Information Technology	34,400	135,000	169,400
Grand Total	742,300 38%	1,200,400 62%	1,942,700 100%

Top 20 Temporary Employee Staffing Positions	Regular	Payrolling	Total Hours
Customer Service Representative	180,000	24,700	204,700
Utility Worker I	87,600	7,500	95,100
Laborer/Utility Worker I	300	81,200	81,500
Water Service Inspector	61,500	300	61,800
Police Telecommunicator	-	54,500	54,500
Customer Service Clerk	4,200	47,900	52,100
Administrative Aide	20,600	30,400	51,000
Inventory Management Clerk	1,900	41,900	43,800
Administrative Assistant	20,600	20,900	41,500
Data Entry Operator	-	33,700	33,700
Plan Analyst	33,200	-	33,200
Plan Analyst - Mobile	25,700	6,800	32,500
Laborer-Regular Agency	26,800	2,200	29,000
Mechanic II	-	27,600	27,600
Customer Service Representative III-Mobile	-	27,400	27,400
Inspector	22,700	4,600	27,300
Criminalist I	-	24,600	24,600
Community Relations Specialist - Mobile	6,500	17,800	24,300
Jail Medical Specialist	-	20,900	20,900
Customer Service Representative II - Mobile	7,200	10,800	18,000
Total Top 20	498,800 51%	485,700 49%	984,500 100%

Top 20 Information Technology Staffing Positions	Regular	Payrolling	Total Hours
Technical Hardware Analyst I	24,700	1,100	25,800
IT Project Manager	12,700	6,100	18,800
GIS Analyst	13,600	-	13,600
Technical Hardware Analyst II	12,700	-	12,700
Senior Systems Support Analyst-Appldev	8,600	2,200	10,800
Senior Microcomputer Analyst	2,500	7,800	10,300
Technical Hardware Analyst III	6,400	3,900	10,300
Systems Consultant-Appl Deve	9,000	800	9,800
Information Systems Project Mgr	8,000	-	8,000
Programmer	6,500	-	6,500
Database Administrator-Application Env.	6,300	-	6,300
Systems Support Analyst II	5,300	800	6,100
Programmer Analyst I	2,400	1,800	4,200
Senior IT Project Manager	4,000	-	4,000
Web Developer	4,000	-	4,000
Microcomputer Analyst	1,400	2,300	3,700
Programmer Analyst III	800	1,200	2,000
Senior Central Network Administrator	-	1,600	1,600
Programmer Analyst IV	1,200	300	1,500
Telecommunications Specialist	-	1,500	1,500
Total Top 20	130,100 81%	31,400 19%	161,500 100%

¹ City of Houston fiscal year is defined as July 1, xxxx through June 30, xxxx.