



CITY OF HOUSTON

Annise D. Parker

Mayor

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June 8, 2015

**Subject: Customer Service Education Program for Department of Public Works and Engineering
Letter of Clarification No. 4**

Reference: Request for Proposal (RFP) No. S66-T25423

To: All Prospective Proposers

When issued, Letter(s) of Clarification shall automatically become a part of the proposal documents and shall supersede any previous specification(s) and/or provision(s) in conflict with the Letter(s) of Clarification. All revisions, responses, and answers incorporated into the Letter(s) of Clarification are collaboratively from both the Strategic Purchasing Division and the applicable City Department(s). It is the responsibility of the proposers to ensure that it has obtained all such letter(s). By submitting a proposal on this project, proposers shall be deemed to have received all Letter(s) of Clarification and to have incorporated them into this proposal.

1. The due date of the RFP has been extended to **Thursday, July 2, 2015 2:00PM CDT**
2. Page 25 of the **RFP, EXHIBIT-I REFERENCES** has been modified to include the email address of the references.

Sincerely,

Shannon Pleasant, CTPM
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