

Number	Package	Description
208	HSE	Hospitality Screen Enhancement
209	MLM	Meridian Link Server
210	MAID	Maid Identification
212	VAWU	VIP Auto Wake Up
214	EAR	Enhanced ACD Routing
215	ECT	Enhanced Customer Trunking
216	BRI	Basic Rate Interface
218	IVR	Hold in Queue for IVR
219	MWI	Message Waiting Indkation Interworking with DMS
222	MSDL	Multi-Purpose Serial Data Link
223	FC68	FCC Compliance for DID Answer Supervision
224	M911	Meridian 911
225	CWNT	Call Waiting Notification
227	MSDL SDI	MSDL Serial data Interface
228	MSDL STA	Single Terminal Access
229	SSAU	Station Specific Authorization Code
233	BRIT	ISDN BRI Trunk Access
234	FCDR	New Format CDR
235	BRIL	BRI line application
240	MCMO	Meridian 1 Companion Option
242	MULTI_USER	Multi-User Login
243	ALRM_FILTER	Meridian 1 Fault Management
245	SYS_MSG_LKUP	System Errors and Events Lookup
246	VMBA	Voice Mailbox Administration
247	CALL_ID	Call ID (for AML Applications)
249	M911 ENH	Enhanced Meridian 911
250	DPNA	Direct Private Network Access
251	SCDR	Station Activity Record
253	ARFW	Attendant & Network Wide Remote Call Forward
254	PHTN	Phantom TN's
256	ADMINSET	Set Based Administration Enhancements
258	ATX	Autodial Tandem Transfer
259	CDRX	Enhanced Call Detail Recording
263	QSIG	QSIG Interface
286	REM_IPE	Remote Intelligent Peripheral Equipment
291	NI-2	North American National ISDN Class II Equipment
296	MAT	MAT Terminal Software
297	MQA	Multiple Queue Assignment
299	CORENET	Core Network Module
301	CPP	Calling Party Privacy
305	QSIGGF	QSIG Generic Functional protocol
306	CPRKNET	Call Park Networkwide
307	PAGENET	Call Page Networkwide
310	CPCI	Call Party Control on Internal Calls

Number	Package	Description
311	NGCC	Nortel Symposium Call Center
312	TATO	Trunk Anti Tromboning
315	OPEN_ALARM	Open Alarms
316	QSIG-SS	QSIG Supplementary Service
321	QTN	CCR - NACD Interworking
324	NGEN	Next Generation Connectivity
327	RANBRD	Recorded Announcement Broadcast
328	MUSBRD	Music Broadcast
329	ESA	Emergency Services Access
330	ESA_SUPP	ESA Supplementary
331	ESA_CLMP	ESA Call Number Mapping
332	CNUMB	CLASS Calling Number Delivery
333	CNAME	CLASS Calling Name Delivery
334	NI-2_CBC	NI-2 Call By Call Service Selection
337	ESA_EXTERNAL_DM	ESA External Discovery Manager
348	MEET	MCDN End to End Transparency
350	MC32	Meridian Companion Enhanced Capacity
351	DBA	Data Buffering and Access
362	FDID	Flexible Direct Inward Dialing
364	NMCE	NGenR2/Meridian Communications Exchange Connectivity
365	FIBN	Fiber Network
368	CPP_CNI	Calling Party Privacy on Calling Number Identification
380	STS_MSG	Set to Set Messaging
381	CDIR	Corporate Directory
382	VIRTUAL_OFFICE	Virtual Office
384	ATAN	Attendant Announcement
385	NI2NAME	NI-2 Name Display Supplementary Service
386	M3900_PROD_ENH	M3900 Phase III Productivity Enhancement
387	VIR_OFF_ENH	M3900 Phase III Virtual Office Enhancement
388	ACDE	ACD/CDN Expansion
393	UUI	Call Center Transfer Connect
394	OAS	Observe Agent Security
397	ICON	M3900 Full Icon Support
398	PCA	Personal Call Assistant
399	H323_VTRK	H323 Virtual Office
400	LOCX	Location Code Expansion
401	PVQM	Proactive Voice Quality Management
404	GRPRIM	Geographic Redundancy Primary System
406	SIP	SIP Gateway and Converged Desktop
407	CAC	Call Admission Control
408	MS_CONV	Multimedia Solution Convergence
410	HIGH_AVAIL	High Availability
412	MOBX	Mobile Extensions
413	TLSV	Telephony Services

Number	Package	Description
414	FMCL	Converged Mobile Users
415	SIPL_NORTEL	Nortel SIP Lines
416	SIPL_3RDPARTY	Third Party SIP Lines
417	SIP_LINES	SIP Line Services
420	ZDB	Zone Based Dialing

System Limits

The following software licenses have been purchased and installed as part of the Communication Server's operating software:

Description	Limit	Used	Available
ACD AGENTS	60	4	56
ACDN	24000	105	23895
AML	16	1	15
AST	26	0	26
ATTENDANT CONSOLES	32760	2	32758
BASIC IP USERS	0	0	0
BRI DSL	10000	0	10000
CONVERGED MOBILE USERS	0	0	0
DATA PORTS	32760	0	32760
DCH	255	7	248
DECT USERS	0	0	0
DECT VISITOR USER	0	0	0
H.323 ACCESS PORTS	0	0	0
IP USERS	208	177	31
ITG ISDN TRUNKS	0	0	0
LTID	32760	0	32760
MOBILE EXTENSIONS	0	0	0
MUS CON	2	0	2
NORTEL SIP LINES	0	0	0
PCA	5	5	0
PHANTOM PORTS	32760	13	32747
RAN CON	0	0	0
RAN RTE	512	0	512
SIP ACCESS PORTS	10	10	0
SIP CONVERGED DESKTOPS	0	0	0
SIP CTI TR87	25	0	25
TELEPHONY SERVICES	25	0	25
TEMPORARY IP USERS	0	0	0
THIRD PARTY SIP LINES	0	0	0
TNS	32760	1553	31207
TRADITIONAL TELEPHONES	1728	1104	624
TRADITIONAL TRUNKS	32760	129	32631

5. Factory Support Analysis

Factory Support Analysis helps you determine which aspects of your Communication Server are no longer supported by the manufacturer, and may be difficult or impossible to replace should they fail. Various pieces of hardware and software have been classified as End of Services Support, including processors, cabinets, cards, and stations. For each aspect of your Communication Server, the report includes a general statement explaining the manufacturer's current support policies, details of how this particular Communication Server is affected by those policies, and an explanation of the level of support that can be expected from the manufacturer for each category. Please note that this report reflects Communication Server data and the manufacturer's support policies at a particular point in time (refer to the date on the cover of this document). This section is particularly useful during hardware or software upgrades and contingency planning.

Summary

Account Name: HAS - Administration

Account Number: 00000000

Overall Impact Rating: Medium

Either currently or within nine months, some Shelves, Media Gateways or Cards will be classified as 'End of Services Support', or the System, CPU or System Software will be classified as 'End of Manufacturer Support'.

System Analysis

Current Policy Statement

- The following Systems are Current: 11C Cabinet/Chassis with a Small System Controller (NTDK20), 61C and 81C with a CPP4 (NT4N39) processor, CS 1000M Single and Multi Group with a CPP4 (NT4N39) processor, and CS 1000E with a CPP4 (NT4N39), CP PM, CP MG, or CP DC processor.
- The following Systems are End of Manufacturer Support: CS 1000S and CS 1000M Cabinet/Chassis with a Small System Controller (NTDK20).
- The following Systems are classified End of Services Support: L, VL, LE, VLE, A, XL, M, S, SN, MS, N, XN, NT, XT, ST, RT, STE, Options 11, 11E, 21, 21A, 21E, 51, 61, and 71, and any system with a CP1 (NT6D66), CP2 (NT9D19), CP3 (NT5D10), CP4 (NT5D03), CP PII (NT4N64), or MSC (NTDK97) processor.

Your System

Your System is: CS1000M MG

Status: Current

Impact

Current

- Product is currently offered for sale and has full Manufacturer support.
- Remote or On Site support is available for per-incident customers.
- Avaya Global Services Maintenance Agreement coverage is available.
- Replacement Parts are available.

Software Analysis

Current Policy Statement

- X21 Release 7.5 Is Current.

- X21 Releases 6.0 and 7.0 are classified End of Sale.
- X21 Releases 3.0, 4.0, 4.5, 5.0, and 5.5 are classified End of Manufacturer Support.
- X11 Releases 1 through 25, X21 Releases 1.0, 2.0, and all Generics other than X11 and X21 are classified End of Services Support.

Your System

Your current software is: X21 Release 6 Issue 00

Status: End of Sale (Will be End of Manufacturer Support on 11/1/2011)

Impact

End of Sale

- Product is no longer offered for new sales, but is still fully supported.
- Remote or On Site support is available for per-Incident customers.
- Avaya Global Services Maintenance Agreement coverage is available.
- Software releases are generally supported at least until two newer major versions have been released.
- Bug Fixes and Security Updates may still be released as needed.

End of Manufacturer Support

- Product is no longer available for purchase.
- Per Incident Time and Materials (T&M) Support is only available to those who have purchased an extended Avaya Global Services Maintenance Agreement.
- Patches or security updates will only be released for issues known to Avaya prior to the start of the End of Manufacturer Support period.
- The Avaya Global Services Maintenance Agreement is only available for purchase before the End of Service Agreement Eligibility date has been reached.

Central Processing Unit (CPU) Analysis

Current Policy Statement

- The CPP4 (NT4N39), CP PM, CP MG, and CP DC processors are Current.
- The Small System Controller (NTDK20) is classified End of Manufacturer Support.
- All Basic, Turbo, Omega, CP1 (NT6D66), CP2 (NT9D19), CP3 (NT5D10), CP4 (NT5D03), CP PII (NT4N64), and Mini System Controller (NTDK97) processors are classified End of Services Support.

Your System

Your Processor is: CPP4 (NT4N39)

Status: Current

Impact

Current

- Product is currently offered for sale and has full Manufacturer support.
- Remote or On Site support is available for per-Incident customers.
- Avaya Global Services Maintenance Agreement coverage is available.
- Replacement Parts are available.

Modules and Servers Analysis

Current Policy Statement

- All PE, EPE, EEPE, and RPE modules are classified End of Services Support.

Your System

Part #	Description	# of Cards	# Ports In Use	Support Rating
NT4N41	Core/Net Module	11	0	Current
NT4N41	Core/Net Module	12	0	Current
NT8D35	Network Module	7	0	Current
NT8D35	Network Module	7	0	Current
NT8D37	IPE Module	11	149	Current
NT8D37	IPE Module	10	47	Current
NT8D37	IPE Module	14	115	Current
NT8D37	IPE Module	12	82	Current
NT8D37	IPE Module	12	110	Current
NT8D37	IPE Module	15	145	Current
NT8D37	IPE Module	17	118	Current
NT8D37	IPE Module	12	94	Current
NT8D37	IPE Module	16	165	Current
NT8D37	IPE Module	17	209	Current
NTDU99AA	IBM X306M Signaling Server	N/A	N/A	End of Sale

Impact

Current

- Product is currently offered for sale and has full Manufacturer support.
- Remote or On Site support is available for per-incident customers.
- Avaya Global Services Maintenance Agreement coverage is available.
- Replacement Parts are available.

End of Sale

- Product is no longer offered for new sales, but is still fully supported.
- Remote or On Site support is available for per-incident customers.
- Avaya Global Services Maintenance Agreement coverage is available.
- Manufacturer Support is generally available for three years after the announced End of Sale date.
- Replacement Parts are generally available.

Card Analysis

Current Policy Statement

- Most "QPC" Peripheral Equipment Cards are classified End of Services Support.

Your System

Type	Description	# of Cards	# of Ports	Support Rating
NT1P61CA	Fibre Superloop Network Card	4	N/A	Not Rated

Type	Description	# of Cards	# of Ports	Support Rating
NT1P62AA	Fiber Peripheral Controller Card	1	N/A	End of Services Support
NT1P62EA	Fibre Peripheral Controller Card	3	N/A	Not Rated
NT4N39AA	CPP4	2	N/A	Current
NT4N43	cPCI Multi-Media Disk Unit	2	N/A	Not Rated
NT4N48BA	System Utility Card	2	N/A	Current
NT4N65AC	cPCI Core Network Interface Card	2	N/A	Current
NT5D12	Dual-Port DTI/PRI (DDP) Card	3	99	Not Rated
NT5D12AH	Dual-Port DTI/PRI (DDP) Card	1	23	Not Rated
NT6D73	Multipurpose ISDN Signalling Processor	1	N/A	End of Manufacturer Support
NT6D80AB	Multi-Purpose Serial Data Link (MSDL)	2	N/A	End of Services Support
NT8D01BC	Controller Card	6	N/A	Current
NT8D02AA	Digital Line Card	1	16	End of Services Support
NT8D02AB	Digital Line Card	5	61	End of Services Support
NT8D02EB	Digital Line Card	2	14	End of Services Support
NT8D02GA	Digital Line Card	60	527	Current
NT8D04BA	Superloop Network Card	5	N/A	Current
NT8D09AK	Analog Message Waiting Line Card	4	51	End of Services Support
NT8D09AL	Analog Message Waiting Line Card	19	182	End of Services Support
NT8D09BA	Analog Message Waiting Line Card	17	170	End of Services Support
NT8D09BB	Analog Message Waiting Line Card	4	58	End of Manufacturer Support
NT8D09CA	Analog Message Waiting Line Card	4	57	End of Manufacturer Support
NT8D14BB	Universal Trunk Card	6	18	End of Services Support
NT8D16AB	Digitone Receiver Card	2	16	Current
NT8D17	Conference/TDS Card	4	N/A	Not Rated
NTBK51AA	Downloadable D-Channel daughterboard (DDCH)	1	N/A	Current
NTDW65AA	Voice Gateway Media Card	2	64	Current
NTRB33AF	Fiber Junctor Interface (FJII) Card	4	N/A	Current
NTRB53AA	Global Clock Controller	2	N/A	Current
QPC414	Network Card	1	N/A	End of Manufacturer Support
QPC43	Peripheral Signaling	2	N/A	End of Manufacturer Support
QPC43R	Peripheral Signal Card	2	N/A	Current
QPC441	Three-Port Extender	4	N/A	Not Rated

Impact

Current

- Product is currently offered for sale and has full Manufacturer support.
- Remote or On Site support is available for per-Incident customers.
- Avaya Global Services Maintenance Agreement coverage is available.
- Replacement Parts are available.

End of Manufacturer Support

- Product is no longer available for purchase.
- Per Incident Time and Materials (T&M) Support is only available to those who have purchased an extended Avaya Global Services Maintenance Agreement.
- Replacement Parts limited to availability. Repairs may be delayed or require upgrades.
- The Avaya Global Services Maintenance Agreement is only available for purchase before the End of Service Agreement Eligibility date has been reached.

End of Services Support

- Product is no longer available for purchase, and is not supported.
- Remote or On Site support is not available.
- Replacement Parts and repairs are not available.
- Avaya Global Services Maintenance Agreement can no longer be extended.

Station Equipment Analysis

Current Policy Statement

- The following stations and consoles are Current: 1100 series, 1200 series, 2200 series, and 3900 series phones, 2007, M2016, 2033, 2050 softphone, and the M2250 Console.
- The following stations are classified End of Manufacturer Support: Phase 2 I2001, Phase 2 I2002, Phase 2 I2004.
- The following stations and consoles are classified End of Services Support: M1009, M1109, M1309, M2006, M2008, M2009, M2018, M2112, M2216, M2317, M2616, M3000, M3110, M3310, M3820, SL-1, Phases 0 and 1 of the I2000 series, and all Consoles except the 2250.

Your System

Type	# of Sets	Support Rating
1110	1	Current
1120	10	Current
1140	15	Current
1220	26	Current
1230	50	Current
2001P2	3	End of Manufacturer Support (Will be End of Services Support on 12/31/2012)
2002P1	2	End of Services Support
2002P2	14	End of Manufacturer Support (Will be End of Services Support on 12/31/2012)
2004P1	1	End of Services Support
2004P2	45	End of Manufacturer Support (Will be End of Services Support on 12/31/2012)

Type	# of Sets	Support Rating
2006	16	End of Services Support
2008	95	End of Services Support
2050PC	10	Current
2250	2	Current
2616	395	End of Services Support
3901	1	Current
3903	39	Current
3904	40	Current
500	518	Current

Impact

Current

- Product is currently offered for sale and has full Manufacturer support.
- Remote or On Site support is available for per-Incident customers.
- Avaya Global Services Maintenance Agreement coverage is available.
- Replacement Parts are available.

End of Manufacturer Support

- Product is no longer available for purchase.
- Per Incident Time and Materials (T&M) Support is only available to those who have purchased an extended Avaya Global Services Maintenance Agreement.
- Replacement Parts limited to availability. Repairs may be delayed or require upgrades.
- The Avaya Global Services Maintenance Agreement is only available for purchase before the End of Service Agreement Eligibility date has been reached.

End of Services Support

- Product is no longer available for purchase, and is not supported.
- Remote or On Site support is not available.
- Replacement Parts and repairs are not available.
- Avaya Global Services Maintenance Agreement can no longer be extended.

Voice Mail Analysis

Communication Server data indicates the presence of a Meridian Mail voicemail system. As of October 2009, all Meridian Mail platforms have been classified as 'End of Services Support' by Avaya.

Impact

End of Services Support

- Product is no longer available for purchase, and is not supported.
- Remote or On Site support is not available.
- Replacement Parts and repairs are not available.
- Avaya Global Services Maintenance Agreement can no longer be extended.

HAS PBX DIAL PLAN

**HOUSTON AIRPORT SYSTEM
PBX DIAL PLAN**

DID RANGE	Site	Non - DID	DID RANGE	Site	Non - DID
281-230			713/640 0600 - 0699	Hobby	291xx
1100 - 1499	Terminal D	23xx	713/640 3000 - 3099	Hobby	293xx
2000 - 2099	Admin	24xx	4500 - 4599		
2800 - 2899	Terminal D	23xx	713/641 7700 - 7799	Hobby	297xx
3000 - 3299	Terminal D	23xx	713/845 6500 - 6999	Hobby	296xx
3400 - 3499	Terminal D	23xx	713/847		
3800 - 3899	Terminal D	23xx	4200 - 4399	EFD	294xx
7000 - 7099	Terminal D	23xx	4410 - 4425	EFD	294xx
7200 - 7299	Terminal D	23xx	4430 - 4469	EFD	294xx
6800 - 6899	Admin	24xx	Misc	HOU/EFD	250xx
8000 - 8099	Admin	24xx	713/641/4000	HOU MAIN LDN XX	
8200 - 8299	Admin	24xx	(Hobby 1155 numbers)		
8700 - 8799	Admin	24xx			
8900 - 8999	Admin	24xx			
MAIN LDN FOR ACC = 281 230-3000					
MAIN LDN FOR ADM BLDG = 281-233-3000					
281-233					
1000 - 1399	Admin	24xx			
1500 - 1999	Admin	24xx			
2060 - 2089	Admin	24xx			
3000 (single number used for Operator at Admin Bldg.)					
3001 - 3999	Terminal D	23xx			
4200 - 4299	Terminal D	23xx			
7000 - 7199	Terminal D	23xx			
7300 - 7999	Terminal D	23xx			
8300 - 8399	Terminal D	23xx			
9300 - 9399	Terminal D	23xx			
-----reserved for future use-----					
(TD 3300 numbers)		(Admin 1530 numbers)			

\\has\shares\Venzon\PBX DATA\DIAL PLAN ALL SITES

HOU PBX EQUIPMENT MAP

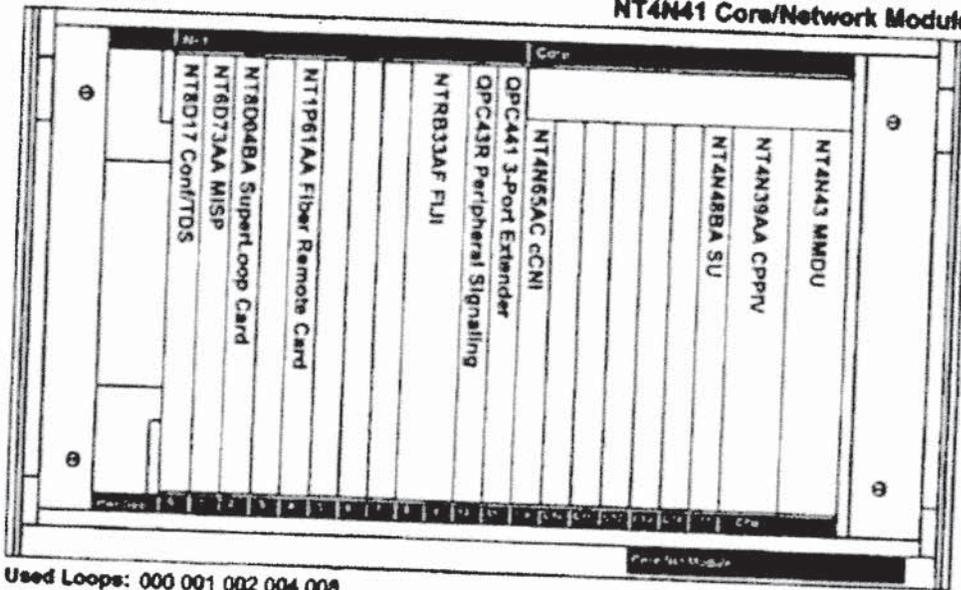
4. Equipment Maps

The following diagrams depict the hardware that makes up your Communication Server as it appears in the switch. The hardware is organized into Common Equipment and Peripheral Equipment. The location of certain Common Equipment cards can not be determined from the data that is available from the switch remotely. These pieces of hardware are listed in the Other Common Equipment section. The Equipment Maps are most useful for hardware or software upgrades, business expansions, multi-site inventory control, and hardware repairs.

Common Equipment

CS1000M MG - CPU 0

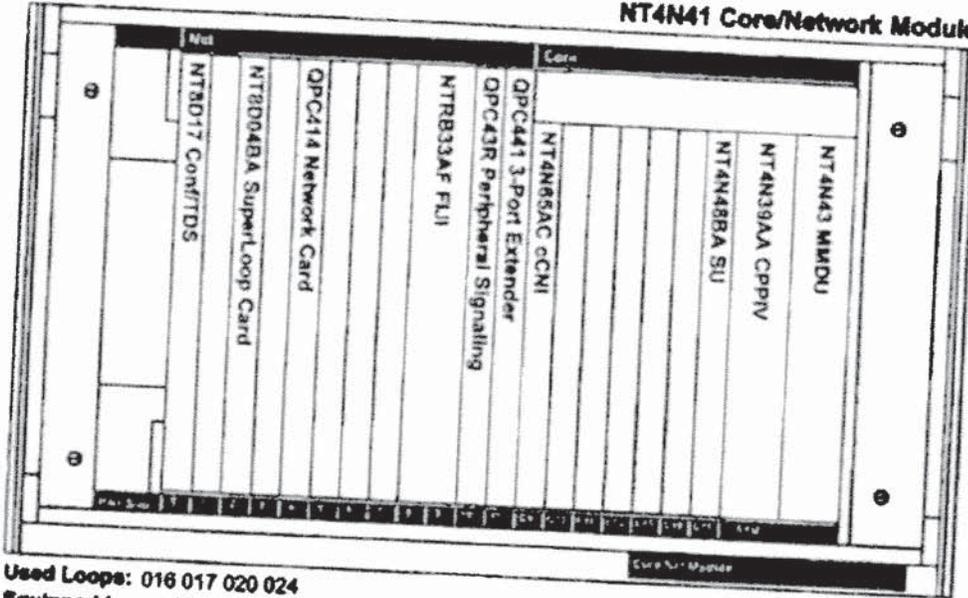
NT4N41 Core/Network Module



Used Loops: 000 001 002 004 008
Equipped Loops Not in Use: 003

CS1000M MG - CPU 1

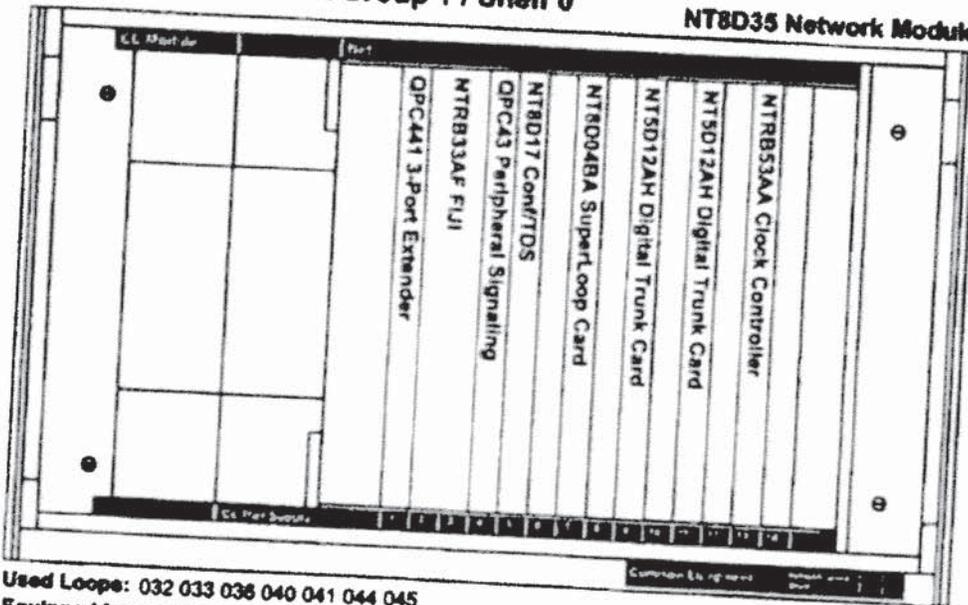
NT4N41 Core/Network Module



Used Loops: 016 017 020 024
 Equipped Loops Not in Use: 025

CS1000M MG - Network Group 1 / Shelf 0

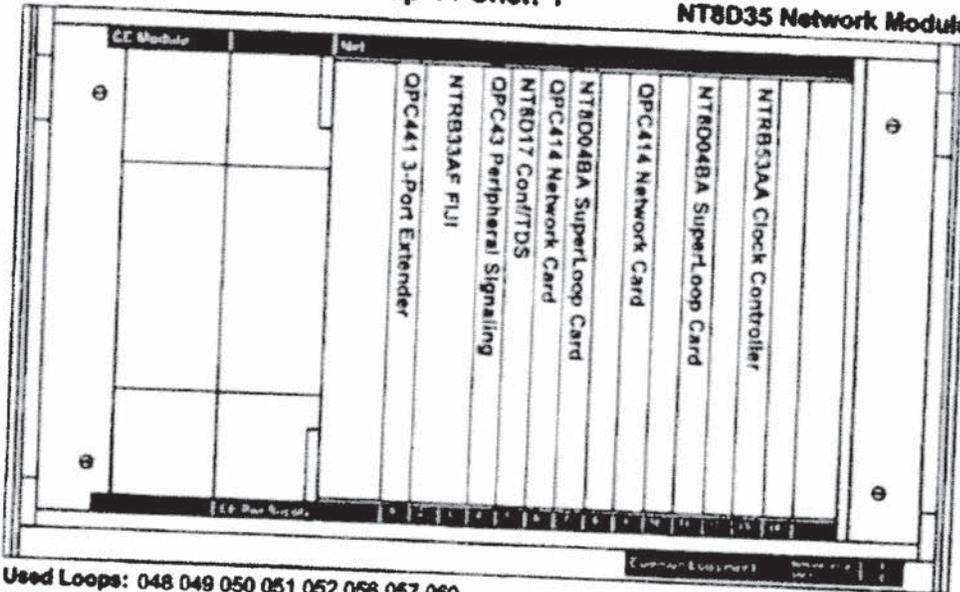
NT8D35 Network Module



Used Loops: 032 033 036 040 041 044 045
 Equipped Loops Not in Use:

CS1000M MG - Network Group 1 / Shelf 1

NT8D35 Network Module



Used Loops: 048 049 050 051 052 058 057 060
 Equipped Loops Not In Use:

Other Common Equipment

The following report lists other Common Equipment devices as they are configured in the Communication Server. The physical equipment which enables these devices is located in the Common Equipment shelves previously shown. However, the precise location of such equipment (which card slot is occupied) cannot be determined from the Communication Server data. Thus, the following equipment is resident in the empty slots of the CE shelves shown. (NOTE: CE Shelves are not shown for older SL-1 based PBXs or heritage Nortel 'small' systems.)

The Density of each card type is set by the technician, and therefore may or may not accurately represent the density of the card. This information is provided to assist in determining the number of physical cards present. An I/O device whose Reports Output column is preceded by an "*" is the System Monitor for the Communication Server.

Module/Slot	Device	Card Type	Density	DES	Reports Output
/	TTY 0	SDI	Quad	XSM	*MTC OSN
/	TTY 2	PTY		PTY	SCH
/	TTY 3	PTY		PTY	MTC SCH BUG OSN
/	TTY 4	CPSI	Double	CORE_0	MTC SCH BUG OSN
/	TTY 5	CPSI	Double	CORE_1	MTC SCH OSN
/	TTY 6	SDI	Double	NLOG	CTY
/	TTY 7	SDI	Double	Maint_Terminal	MTC SCH OSN
/	TTY 8	SDI	Double	ETAS_Modem	MTC SCH OSN
/	TTY 9	SDI	Double	maint_modem	MTC TRF SCH BUG OSN
/	TTY 10	SDI	Double	CDR	CTY
/	TTY 11	SDI	Double	NICELOGGER	MTC SCH CTY OSN

Equipment Maps

HAS - Hobby

Module/Slot	Device	Card Type	Density	DES	Reports Output
/	TTY 12	SDI	Double	ellington	MTC SCH OSN
/	TTY 13	SDI	Double	CDR2	CTY
/	TTY 15	MSDL	Quad	(STA)_Terminal	MTC SCH OSN
/	AML 1	MSDL	Quad	MSDL2MMAIL	
/	DCH 1	MSDL	Quad	LP2LIAH	
/	DCH 2	MSDL	Quad	SMARTTRUNKS	
/	DCH 3	MSDL	Quad	TIEIAH	
/	DCH 4	MSDL	Quad	SMARTTRUNKS	
/	DCH 7	DCIP		VIRTUAL	
NG:1 S:0 / 9	T-1	PRI			
NG:1 S:0 / 9	T-1	PRI			
NG:1 S:0 / 11	T-1	PRI			
NG:1 S:0 / 11	T-1	PRI			

Peripheral Equipment

Legend

Card Type

Part Number

Used/Spare Ports

Graphical Port Count

Card Types:

- CPU
- DTR
- Digital Line
- Digital Trunk
- Signaling Server
- Voicemail
- Analog Line
- Analog Trunk
- Controller
- Announcement
- IP Line
- IP Trunk
- Disk Storage
- Integrated Services
- Data Line
- Miscellaneous

HOU SYSTEM SUMMARY

1. System Summary

The System Summary presents basic Communication Server information that is useful for a high-level understanding of the switch. This includes the type of hardware and software installed, serial numbers, and port counts for various facilities in the Communication Server. This information may be used to ensure the accuracy of a maintenance contract covering this Communication Server.

Account Name: HAS - Hobby

~~Customer Number: 00000000~~

Date of Survey: 5/29/2011

Hardware Model: CS1000M MG

Availability: Standard

Loaded Tape ID: Z00922

Version: 3621

Release: 6

Issue: 00 R +

Port Counts:

Port Type	Equipped	Working	Spare
Analog Station	560	500	60
Digital Station	477	259	218
Console	3	3	--
IP Telephone	--	125	--
Analog Trunk	48	26	22
Digital Trunk	92	88	4
IP Trunk	0	0	0
DTR	24	24	0
Phantom	--	22	--
IP Physical TN	32	32	0
Meridian Mail	--	12	--
Miscellaneous	12	12	0
Virtual Trunk	--	11	--
Totals	1248	1114	304

Number	PRS	Patch Reference #	Patch Name	Filename
160	Q02157937	ISS1:1OF1	p30218_1	p30218_1.pp4
161	Q02159328-01	ISS1:1OF1	p30223_1	p30223_1.pp4
162	Q02164720	ISS1:1OF1	p30282_1	p30282_1.pp4
163	Q02052184-01	ISS1:1OF1	p30288_1	p30288_1.pp4
164	Q02113482	ISS1:1OF1	p30294_1	p30294_1.pp4
165	Q02167838	p29830	p30324_1	p30324_1.pp4
166	Q02170814	ISS1:1OF1	p30345_1	p30345_1.pp4
167	Q02168320	ISS1:1OF1	p30346_1	p30346_1.pp4
168	Q02172404	ISS1:1OF1	p30357_1	p30357_1.pp4
169	wi00730456	ISS1:1OF1	p30382_1	p30382_1.pp4
170	wi00821858	ISS1:1OF1	p30243_1	p30243_1.pp4
171	Q01994258-03	ISS1:1OF1	p30303_1	p30303_1.pp4
172	wi00716535	ISS1:1OF1	p30371_1	p30371_1.pp4
173	WI00732892	ISS1:1OF1	p30410_1	p30410_1.pp4
174	wi00813472	ISS1:1OF1	p30442_1	p30442_1.pp4

No out of service patches were detected in your Communication Server.

Software Packages

Software Package: N/A

The following optional software packages are installed as part of the Communication Server's base operating software:

Number	Package	Description
1	OPTF	Extended PBX Features
2	CUST	Multi-Customer
4	CDR	Call Detail Recording
5	CTY	CDR on a Teletype machine
7	RAN	Recorded Announcement
8	TAD	Time and Date display
9	DNDI	Do Not Disturb, Individual
10	EES	End to End signaling
11	INTR	Intercept Treatment
12	ANI	Automatic Number Identification
13	ANIR	ANI Route Selection
14	BRTE	Basic Routing
16	DNDG	Do Not Disturb, Group
17	MSB	Make Set Busy
18	SS25	Special Service on 2500 Sets
19	DDSP	Digit Display
20	ODAS	Office Data Administration System
21	DI	Dial Intercom
22	DISA	Direct Inward System Access
23	CHG	Charge Account
24	CAB	Charge Account/Authorization Code (Base Package)

Number	Package	Description
25	BAUT	Basic Authorization Code
26	CASM	Centralized Attendant Service, (Main)
27	CASR	Centralized Attendant Service, (Remote)
28	BQUE	Basic Queuing
29	NTRF	Electronic Switched Network (ESN) Traffic Measurements
32	NCOS	Network Class of Service
33	CPRK	Call Park
34	SSC	System Speed Call
35	IMS	Integrated Message Service
35	UMG	Integrated Message Service
35	UST	Integrated Message Service
36	ROA	Recorded Overflow Announcement
37	NSIG	ESN Signalling
38	MCBQ	ESN Queuing
39	NSC	Network Speed Call
40	BACD	Basic, Automatic Call Distribution (ACD)
41	ACDB	ACD, Package B
42	ACDC	ACD, Package C
43	LMAN	ACD Load Management
44	MUS	Music Package
45	ACDA	ACD, Package A
46	MWC	Message Waiting Center
47	AAB	Automatic Answerback
48	GRP	Group Call
49	NFCR	New Flexible Code Restriction
50	ACDD	ACD, Package D
51	LNK	ACD/D, Auxiliary Link Processor
52	FCA	Forced Charge Account
53	SR	Set Relocation
54	AA	Attendant Administration
55	HIST	History File
56	AOP	Attendant Overflow Position
58	NARS	Network Alternate Routing
59	CDP	Coordinated Dialing Plan
60	PQUE	Priority Queuing
61	FCBQ	Flexible Call Back Queuing
62	OHQ	Off Hook Queuing
63	NAUT	Network Authorization Code
64	SNR	Stored Number Redial
65	TDET	Tone Detector
67	NXFR	Network Transfer
70	HOT	Flexible Hotline
71	DHLD	Deluxe Hold
72	LSEL	Automatic Line Selection

Number	Package	Description
73	SS5	500 Set Features
74	DRNG	Distinctive Ringing
75	PBXI	Digital Trunk Interface
76	DLDN	Departmental Listed Directory Number
77	CSL	Command Status Link
79	OOD	Optional Outpulsing Delay
80	SCI	Station Category Information
81	CCOS	Controlled Class of Service
83	CDRQ	CDR Queue Record
86	TENS	Multi-Tenant Service
87	FTDS	Fast Tone and Digit Switch
88	DSET	Digital Telephone Set
89	TSET	M3000 Telephone Set
90	LNR	Last Number Redial
91	DLT2	Delta II telephone Sets
92	PXLT	Pretranslation
93	SUPV	Attendant Supervision
95	CPND	Call Party Name Display
98	DNIS	Dialed Number Identification System
99	BGD	Background Terminal Facility
100	RMS	Room Status
101	MR	Message Registration
102	AWU	Automatic Wake-up Service (BGD)
103	PMSI	Property Management System Interface
105	LLC	Line Load Control
107	MCT	Malicious Call Trace
108	ICDR	Internal Call Detail Recording
109	APL	Auxiliary Processor Link
110	TVS	Trunk Verification from Station
111	TOF	Time Overflow Queuing
113	IDC	Incoming DID Digit Conversion
114	AUXS	ACD Package D Auxiliary Security
115	DCP	Directed Call Pickup
116	PAGT	ACD Priority Agents
117	CBC	Call-by-Call Service Selection
118	CCDR	Calling Line Identification in Call Detail Recording
119	EMUS	Enhanced Music
120	PLDN	Group Hunt/DN Access to SCL
121	SCMP	Station Camp-On
125	FTC	Flexible Tones & Cadences
127	BKI	Attendant Break-in/Trunk Offer
129	DTI2	2M DTI
132	TBAR	Trunk Barring
133	ENS	Enhanced Night Service

Number	Package	Description
139	FFC	Flexible Feature Codes
140	DCON	M2250 TCM Console
141	MPO	Multi-Party Operations
145	ISDN	Integrated Services Digital Network Signaling Package
146	PRA	Primary Rate Access
147	ISL	ISDN Signaling Link
148	NTWK	Network Ring Again
149	IEC	Inter-Exchange Carrier (ISDN)
150	DNXP	Directory Number Expansion
151	CDRE	Call Detail Recording Expansion
152	FXS	Flexible Services Port
153	IAP3P	ISDN Application Protocol Third Party Vendor
154	PRJ2	2.0 Mbit/s Primary Rate Interface
155	ACNT	ACD Activity Code Entry
157	THF	Centrex Switchhook Flash
158	FGD	Feature Group D
159	NAS	Network Attendant Service
160	FNP	Flexible Numbering Plan
161	ISDN_INTL_SUP	ISDN Supplementary Features
162	SAR	Scheduled Access Restrictions
163	MINT	Message Intercept
164	LAPW	Limited Access to Overlays
167	GPRI	International 1.5/2.0 Mb/s Gateway
170	ARIE	Meridian Modular Telephone Sets
172	CPGS	Console Presentation Group Level Services
173	ECCS	Enhanced Controlled Class of Service
174	AAA	Attendant Alternative Answering
175	NMS	Network Message Services
178	EOVF	Enhanced Overflow
179	HVS	Meridian Hospitality Voice Services
180	DKS	Console Digit Key Signaling
181	SACP	Semi-Automatic Camp-On
183	VNS	Virtual Network Services
184	OVLP	Overlap Signaling
185	EDRG	Executive Distinctive Ringing
186	POVR	Priority Override/Forced Camp-On
191	SECL	Series Call
192	ORC-RVQ	Remote Virtual Queuing
202	IPRA	International Primary Rate Access
203	XPE	Extended Peripheral Equipment
204	XCT0	Enhanced Conference, TDS and MFS card
205	XCT1	Superloop Administration
206	MLWU	Multi Language Wake-up
207	NACD	Network ACD

Number	Package	Description
208	HSE	Hospitality Screen Enhancement
209	MLM	Meridian Link Server
210	MAID	Maid Identification
212	VAWU	VIP Auto Wake Up
214	EAR	Enhanced ACD Routing
215	ECT	Enhanced Customer Trunking
216	BRI	Basic Rate Interface
218	IVR	Hold in Queue for IVR
219	MWI	Message Waiting Indication Interworking with DMS
222	MSDL	Multi-Purpose Serial Data Link
223	FC68	FCC Compliance for DID Answer Supervision
224	M911	Meridian 911
225	CWNT	Call Waiting Notification
227	MSDL SDI	MSDL Serial data Interface
228	MSDL STA	Single Terminal Access
229	SSAU	Station Specific Authorization Code
233	BRIT	ISDN BRI Trunk Access
234	FCDR	New Format CDR
235	BRIL	BRI line application
240	MCMO	Meridian 1 Companion Option
242	MULTI_USER	Multi-User Login
243	ALRM_FILTER	Meridian 1 Fault Management
245	SYS_MSG_LKUP	System Errors and Events Lookup
246	VMBA	Voice Mailbox Administration
247	CALL_ID	Call ID (for AML Applications)
249	M911 ENH	Enhanced Meridian 911
250	DPNA	Direct Private Network Access
251	SCDR	Station Activity Record
253	ARFW	Attendant & Network Wide Remote Call Forward
254	PHTN	Phantom TN's
256	ADMINSET	Set Based Administration Enhancements
258	ATX	Autodial Tandem Transfer
259	CDRX	Enhanced Call Detail Recording
263	QSIG	QSIG Interface
286	REM_IPE	Remote Intelligent Peripheral Equipment
291	NI-2	North American National ISDN Class II Equipment
296	MAT	MAT Terminal Software
297	MQA	Multiple Queue Assignment
299	CORENET	Core Network Module
301	CPP	Calling Party Privacy
305	QSIGGF	QSIG Generic Functional protocol
306	CPRKNET	Call Park Networkwide
307	PAGENET	Call Page Networkwide
310	CPCI	Call Party Control on Internal Calls

Number	Package	Description
311	NGCC	Nortel Symposium Call Center
312	TATO	Trunk Anti Tromboning
315	OPEN_ALARM	Open Alarms
316	QSIG-SS	QSIG Supplementary Service
321	QTN	CCR - NACD Interworking
324	NGEN	Next Generation Connectivity
327	RANBRD	Recorded Announcement Broadcast
328	MUSBRD	Music Broadcast
329	ESA	Emergency Services Access
330	ESA_SUPP	ESA Supplementary
331	ESA_CLMP	ESA Call Number Mapping
332	CNUMB	CLASS Calling Number Delivery
333	CNAME	CLASS Calling Name Delivery
334	NI-2_CBC	NI-2 Call By Call Service Selection
337	ESA_EXTERNAL_DM	ESA External Discovery Manager
348	MEET	MCDN End to End Transparency
350	MC32	Meridian Companion Enhanced Capacity
351	DBA	Data Buffering and Access
362	FDID	Flexible Direct Inward Dialing
364	NMCE	NGenR2/Meridian Communications Exchange Connectivity
365	FIBN	Fiber Network
368	CPP_CNI	Calling Party Privacy on Calling Number Identification
380	STS_MSG	Set to Set Messaging
381	CDIR	Corporate Directory
382	VIRTUAL_OFFICE	Virtual Office
384	ATAN	Attendant Announcement
385	NI2NAME	NI-2 Name Display Supplementary Service
386	M3900_PROD_ENH	M3900 Phase III Productivity Enhancement
387	VIR_OFF_ENH	M3900 Phase III Virtual Office Enhancement
388	ACDE	ACD/CDN Expansion
393	UUI	Call Center Transfer Connect
394	OAS	Observe Agent Security
397	ICON	M3900 Full Icon Support
398	PCA	Personal Call Assistant
399	H323_VTRK	H323 Virtual Office
400	LOCX	Location Code Expansion
401	PVQM	Proactive Voice Quality Management
404	GRPRIM	Geographic Redundancy Primary System
406	SIP	SIP Gateway and Converged Desktop
407	CAC	Call Admission Control
408	MS_CONV	Multimedia Solution Convergence
410	HIGH_AVAIL	High Availability
412	MOBX	Mobile Extensions
413	TLSV	Telephony Services

Number	Package	Description
414	FMCL	Converged Mobile Users
415	SIPL_NORTEL	Nortel SIP Lines
416	SIPL_3RDPARTY	Third Party SIP Lines
417	SIP_LINES	SIP Line Services
420	ZDB	Zone Based Dialing

System Limits

The following software licenses have been purchased and installed as part of the Communication Server's operating software:

Description	Limit	Used	Available
ACD AGENTS	20	13	7
ACDN	24000	74	23926
AML	16	2	14
AST	26	12	14
ATTENDANT CONSOLES	32760	3	32757
BASIC IP USERS	0	0	0
BRI DSL	10000	0	10000
CONVERGED MOBILE USERS	0	0	0
DATA PORTS	32760	1	32759
DCH	255	5	250
DECT USERS	0	0	0
DECT VISITOR USER	0	0	0
H.323 ACCESS PORTS	0	0	0
IP USERS	160	125	35
ITG ISDN TRUNKS	0	0	0
LTID	32760	0	32760
MOBILE EXTENSIONS	0	0	0
MUS CON	0	0	0
NORTEL SIP LINES	0	0	0
PCA	5	3	2
PHANTOM PORTS	32760	22	32738
RAN CON	4	0	4
RAN RTE	512	0	512
SIP ACCESS PORTS	11	11	0
SIP CONVERGED DESKTOPS	0	0	0
SIP CTI TR87	25	0	25
TELEPHONY SERVICES	25	0	25
TEMPORARY IP USERS	0	0	0
THIRD PARTY SIP LINES	0	0	0
TNS	32760	1108	31652
TRADITIONAL TELEPHONES	1872	758	1114
TRADITIONAL TRUNKS	32760	104	32656

Keycodes

The following software keycodes have been purchased and installed as part of the Communication Server's operating software:

Name	Keycode
Keycode 1	JW73-052F-82XJ-6EGU
Keycode 2	4WTH-LN78-AT97-CFER
Keycode 3	J4C6-KS68-JSWL-X2PW
Keycode 4	DNA5-0XVE-1AUP-0836
Keycode 5	N21T-G42M-HF35-1Q85
Keycode 6	0GPC-VGPO-QVM1-CFLV
Keycode 7	QXK0-V1MH-MM2R-LWHD
Keycode 8	6JE3-0D1S-68S2-083P
Keycode 9	40H2-0810-40H2-0021
Keycode 10	08R3-DD1H-CWGM-TMKE
Keycode 11	5S73-6EQE-YUYU-SYTX
Keycode 12	YYYU-YMYW-TGXL-XQXT
Keycode 13	GY2M-R73Y-XYVK-XG82
Keycode 14	V603-YTWL-UJRC-FWHY
Keycode 15	P400-00HH-TJSS-HKE7
Keycode 16	YS00-P01D-H07G-HSRD
Keycode 17	SFQV-H000-0000-005X
Keycode 18	0000-0000-0000-0000
Keycode 19	GYV0-052W-R001-M9U6
Keycode 20	21YY-H07Y-0080-0H45
Keycode 21	0020-4000-0000-401M
Keycode 22	0000-0000-0007-YX0R
Keycode 23	GYV7-YX00-01YY-H00Q
Keycode 24	M000-0005-0000-02SK
Keycode 25	0000-0000-3400-005C
Keycode 26	0001-K000-0000-001Q
Keycode 27	0W80-0000-0000-002A

5. Factory Support Analysis

Factory Support Analysis helps you determine which aspects of your Communication Server are no longer supported by the manufacturer, and may be difficult or impossible to replace should they fail. Various pieces of hardware and software have been classified as End of Services Support, including processors, cabinets, cards, and stations. For each aspect of your Communication Server, the report includes a general statement explaining the manufacturer's current support policies, details of how this particular Communication Server is affected by those policies, and an explanation of the level of support that can be expected from the manufacturer for each category. Please note that this report reflects Communication Server data and the manufacturer's support policies at a particular point in time (refer to the date on the cover of this document). This section is particularly useful during hardware or software upgrades and contingency planning.

Summary

Account Name: HAS - Hobby

Overall Impact Rating: Medium

Either currently or within nine months, some Shelves, Media Gateways or Cards will be classified as 'End of Services Support', or the System, CPU or System Software will be classified as 'End of Manufacturer Support'.

System Analysis

Current Policy Statement

- The following Systems are Current: 11C Cabinet/Chassis with a Small System Controller (NTDK20), 61C and 81C with a CPP4 (NT4N39) processor, CS 1000M Single and Multi Group with a CPP4 (NT4N39) processor, and CS 1000E with a CPP4 (NT4N39), CP PM, CP MG, or CP DC processor.
- The following Systems are End of Manufacturer Support: CS 1000S and CS 1000M Cabinet/Chassis with a Small System Controller (NTDK20).
- The following Systems are classified End of Services Support: L, VL, LE, VLE, A, XL, M, S, SN, MS, N, XN, NT, XT, ST, RT, STE, Options 11, 11E, 21, 21A, 21E, 51, 61, and 71, and any system with a CP1 (NT6D66), CP2 (NT9D19), CP3 (NT5D10), CP4 (NT5D03), CP PII (NT4N64), or MSC (NTDK97) processor.

Your System

Your System is: CS1000M MG
Status: Current

Impact

Current

- Product is currently offered for sale and has full Manufacturer support.
- Remote or On Site support is available for per-incident customers.
- Avaya Global Services Maintenance Agreement coverage is available.
- Replacement Parts are available.

Software Analysis

Current Policy Statement

- X21 Release 7.5 is Current.

- X21 Releases 6.0 and 7.0 are classified End of Sale.
- X21 Releases 3.0, 4.0, 4.5, 5.0, and 5.5 are classified End of Manufacturer Support.
- X11 Releases 1 through 25, X21 Releases 1.0, 2.0, and all Generics other than X11 and X21 are classified End of Services Support.

Your System

Your current software is: X21 Release 6 Issue 00

Status: End of Sale (Will be End of Manufacturer Support on 11/1/2011)

Impact

End of Sale

- Product is no longer offered for new sales, but is still fully supported.
- Remote or On Site support is available for per-incident customers.
- Avaya Global Services Maintenance Agreement coverage is available.
- Software releases are generally supported at least until two newer major versions have been released.
- Bug Fixes and Security Updates may still be released as needed.

End of Manufacturer Support

- Product is no longer available for purchase.
- Per Incident Time and Materials (T&M) Support is only available to those who have purchased an extended Avaya Global Services Maintenance Agreement.
- Patches or security updates will only be released for issues known to Avaya prior to the start of the End of Manufacturer Support period.
- The Avaya Global Services Maintenance Agreement is only available for purchase before the End of Service Agreement Eligibility date has been reached.

Central Processing Unit (CPU) Analysis

Current Policy Statement

- The CPP4 (NT4N39), CP PM, CP MG, and CP DC processors are Current.
- The Small System Controller (NTDK20) is classified End of Manufacturer Support.
- All Basic, Turbo, Omega, CP1 (NT6D66), CP2 (NT9D19), CP3 (NT5D10), CP4 (NT5D03), CP PII (NT4N64), and Mini System Controller (NTDK97) processors are classified End of Services Support.

Your System

Your Processor is: CPP4 (NT4N39)

Status: Current

Impact

Current

- Product is currently offered for sale and has full Manufacturer support.
- Remote or On Site support is available for per-incident customers.
- Avaya Global Services Maintenance Agreement coverage is available.
- Replacement Parts are available.

Modules and Servers Analysis

Current Policy Statement

- All PE, EPE, EEPE, and RPE modules are classified End of Services Support.

Your System

Part #	Description	# of Cards	# Ports in Use	Support Rating
NT4N41	Core/Net Module	11	0	Current
NT4N41	Core/Net Module	10	0	Current
NT8D35	Network Module	6	0	Current
NT8D35	Network Module	9	0	Current
NT8D37	IPE Module	17	196	Current
NT8D37	IPE Module	11	138	Current
NT8D37	IPE Module	16	185	Current
NT8D37	IPE Module	15	140	Current
NT8D37	IPE Module	13	93	Current
NT8D37	IPE Module	9	100	Current
NTDU99AA	IBM X306M Signaling Server	N/A	N/A	End of Sale

Impact

Current

- Product is currently offered for sale and has full Manufacturer support.
- Remote or On Site support is available for per-incident customers.
- Avaya Global Services Maintenance Agreement coverage is available.
- Replacement Parts are available.

End of Sale

- Product is no longer offered for new sales, but is still fully supported.
- Remote or On Site support is available for per-incident customers.
- Avaya Global Services Maintenance Agreement coverage is available.
- Manufacturer Support is generally available for three years after the announced End of Sale date.
- Replacement Parts are generally available.

Card Analysis

Current Policy Statement

- Most "QPC" Peripheral Equipment Cards are classified End of Services Support.

Your System

Type	Description	# of Cards	# of Ports	Support Rating
NT1P61AA	Fiber Superloop Network Card	1	N/A	End of Services Support
NT1P62CA	Fiber Peripheral Controller Card	1	N/A	End of Services Support
NT4N39AA	CPP4	2	N/A	Current
NT4N43	cPCI Multi-Media Disk Unit	2	N/A	Not Rated

Type	Description	# of Cards	# of Ports	Support Rating
NT4N48BA	System Utility Card	2	N/A	Current
NT4N65AC	cPCI Core Network Interface Card	2	N/A	Current
NT5D12AH	Dual-Port DTI/PRI (DDP) Card	2	88	Not Rated
NT6D73AA	Multipurpose ISDN Signaling Processor	1	N/A	End of Manufacturer Support
NT6D80AB	Multi-Purpose Serial Data Link (MSDL)	2	N/A	End of Services Support
NT8D01BC	Controller Card	5	N/A	Current
NT8D02EA	Digital Line Card	13	79	End of Services Support
NT8D02GA	Digital Line Card	15	179	Current
NT8D04BA	Superloop Network Card	5	N/A	Current
NT8D09AK	Analog Message Waiting Line Card	16	228	End of Services Support
NT8D09AL	Analog Message Waiting Line Card	2	28	End of Manufacturer Support
NT8D09BA	Analog Message Waiting Line Card	11	164	End of Services Support
NT8D09BB	Analog Message Waiting Line Card	6	80	End of Manufacturer Support
NT8D14BA	Universal Trunk Card	1	1	End of Services Support
NT8D14BB	Universal Trunk Card	4	21	End of Services Support
NT8D16AB	Digitone Receiver Card	3	24	Current
NT8D17	Conference/TDS Card	4	N/A	Not Rated
NTDR68AB	Reach Line Card - 16 Port	1	2	End of Services Support
NTDR68AC	Reach Line Card - 16 Port	1	10	End of Services Support
NTDW65AA	Voice Gateway Media Card	1	32	Current
NTEZ56AA	RAN Trunk Card	1	4	Not Rated
NTRB33AF	Fiber Junctor Interface (FJJI) Card	4	N/A	Current
NTRB53AA	Global Clock Controller	2	N/A	Current
QPC414	Network Card	3	N/A	End of Manufacturer Support
QPC43	Peripheral Signaling	2	N/A	End of Manufacturer Support
QPC43R	Peripheral Signal Card	2	N/A	Current
QPC441	Three-Port Extender	4	N/A	Not Rated

Impact

Current

- Product is currently offered for sale and has full Manufacturer support.
- Remote or On Site support is available for per-incident customers.
- Avaya Global Services Maintenance Agreement coverage is available.
- Replacement Parts are available.

End of Manufacturer Support

- Product is no longer available for purchase.
- Per Incident Time and Materials (T&M) Support is only available to those who have purchased an extended Avaya Global Services Maintenance Agreement.
- Replacement Parts limited to availability. Repairs may be delayed or require upgrades.
- The Avaya Global Services Maintenance Agreement is only available for purchase before the End of Service Agreement Eligibility date has been reached.

End of Services Support

- Product is no longer available for purchase, and is not supported.
- Remote or On Site support is not available.
- Replacement Parts and repairs are not available.
- Avaya Global Services Maintenance Agreement can no longer be extended.

Station Equipment Analysis**Current Policy Statement**

- The following stations and consoles are Current: 1100 series, 1200 series, 2200 series, and 3900 series phones, 2007, M2016, 2033, 2050 softphone, and the M2250 Console.
- The following stations are classified End of Manufacturer Support: Phase 2 i2001, Phase 2 i2002, Phase 2 i2004.
- The following stations and consoles are classified End of Services Support: M1009, M1109, M1309, M2006, M2008, M2009, M2018, M2112, M2216, M2317, M2616, M3000, M3110, M3310, M3820, SL-1, Phases 0 and 1 of the i2000 series, and all Consoles except the 2250.

Your System

Type	# of Sets	Support Rating
1110	12	Current
1120	5	Current
1140	16	Current
2001P2	5	End of Manufacturer Support (Will be End of Services Support on 12/31/2012)
2002P2	5	End of Manufacturer Support (Will be End of Services Support on 12/31/2012)
2004P1	3	End of Services Support
2004P2	77	End of Manufacturer Support (Will be End of Services Support on 12/31/2012)
2006	12	End of Services Support
2008	50	End of Services Support
2050PC	2	Current
2250	3	Current
2616	127	End of Services Support
3903	39	Current
3904	31	Current
500	500	Current

Impact

Current

- Product is currently offered for sale and has full Manufacturer support.
- Remote or On Site support is available for per-incident customers.
- Avaya Global Services Maintenance Agreement coverage is available.
- Replacement Parts are available.

End of Manufacturer Support

- Product is no longer available for purchase.
- Per Incident Time and Materials (T&M) Support is only available to those who have purchased an extended Avaya Global Services Maintenance Agreement.
- Replacement Parts limited to availability. Repairs may be delayed or require upgrades.
- The Avaya Global Services Maintenance Agreement is only available for purchase before the End of Service Agreement Eligibility date has been reached.

End of Services Support

- Product is no longer available for purchase, and is not supported.
- Remote or On Site support is not available.
- Replacement Parts and repairs are not available.
- Avaya Global Services Maintenance Agreement can no longer be extended.

Voice Mail Analysis

Communication Server data indicates the presence of a Meridian Mail voicemail system. As of October 2009, all Meridian Mail platforms have been classified as 'End of Services Support' by Avaya.

Impact

End of Services Support

- Product is no longer available for purchase, and is not supported.
- Remote or On Site support is not available.
- Replacement Parts and repairs are not available.
- Avaya Global Services Maintenance Agreement can no longer be extended.

PBX NETWORK

TERM D EQUIPMENT MAP

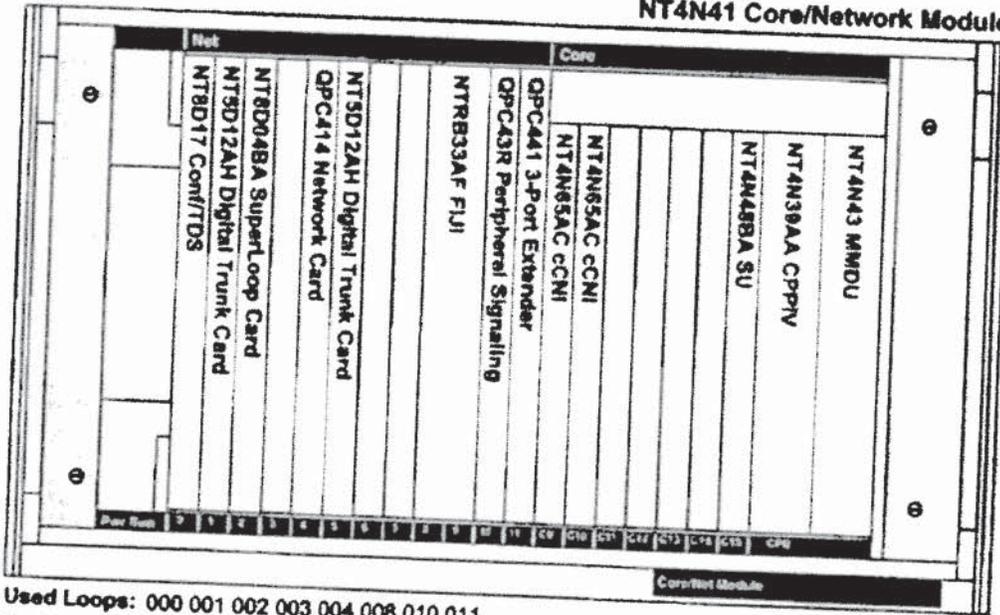
4. Equipment Maps

The following diagrams depict the hardware that makes up your Communication Server as it appears in the switch. The hardware is organized into Common Equipment and Peripheral Equipment. The location of certain Common Equipment cards can not be determined from the data that is available from the switch remotely. These pieces of hardware are listed in the Other Common Equipment section. The Equipment Maps are most useful for hardware or software upgrades, business expansions, multi-site inventory control, and hardware repairs.

Common Equipment

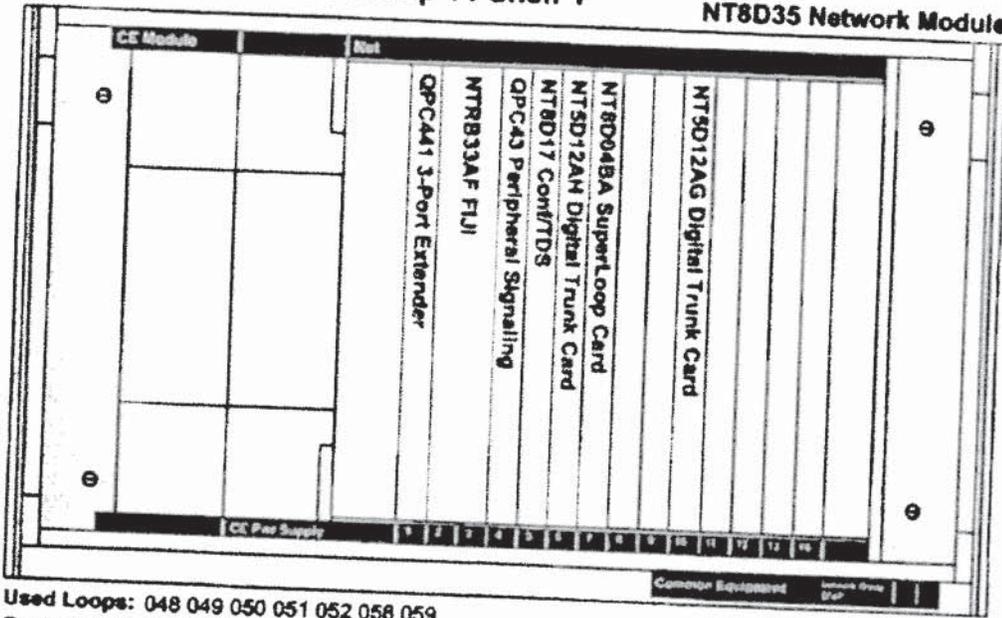
CS1000M MG - CPU 0

NT4N41 Core/Network Module



CS1000M MG - Network Group 1 / Shelf 1

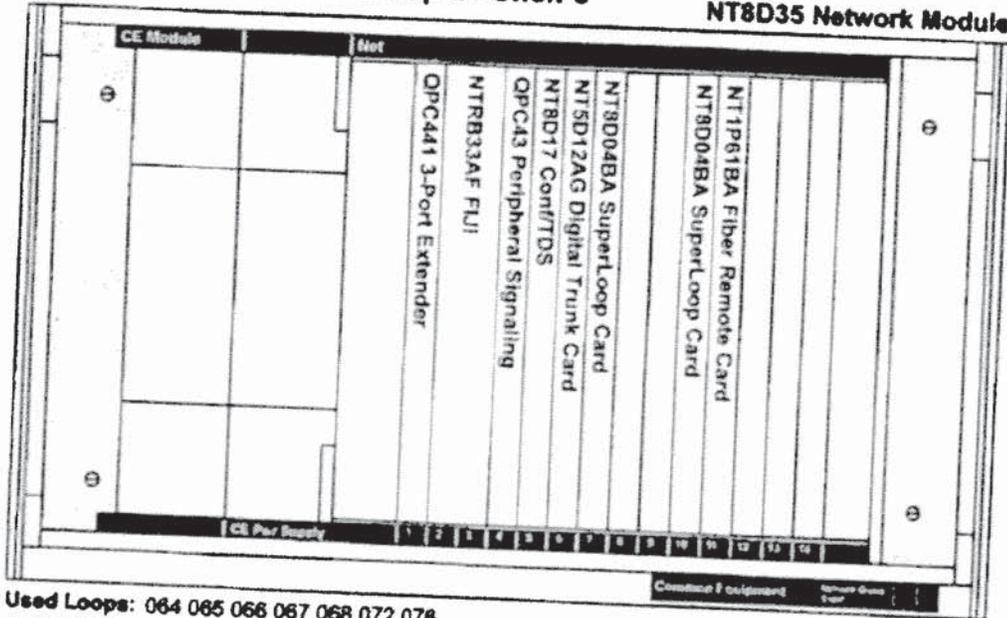
NT8D35 Network Module



Used Loops: 048 049 050 051 052 058 059
 Equipped Loops Not in Use:

CS1000M MG - Network Group 2 / Shelf 0

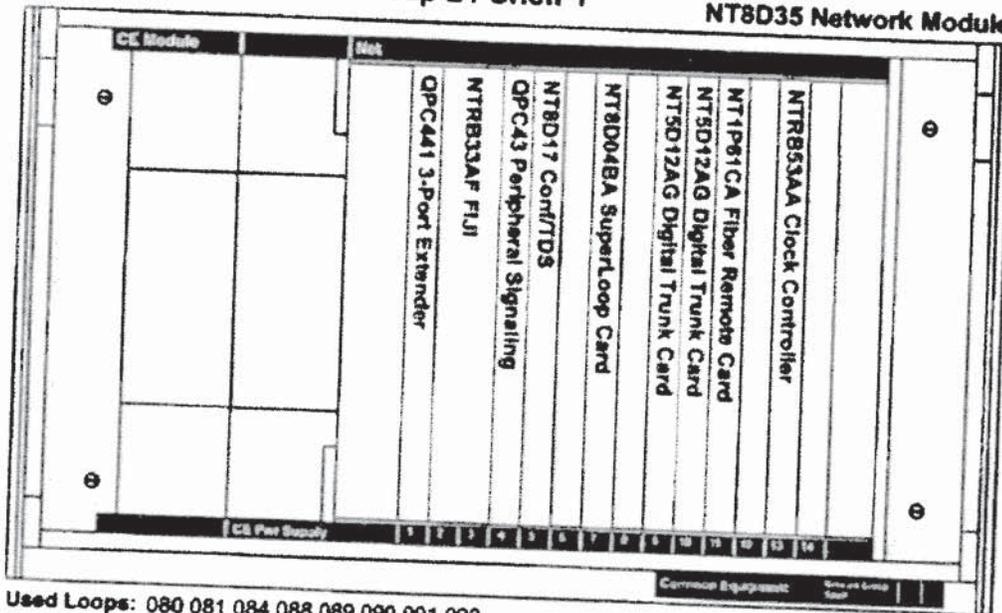
NT8D35 Network Module



Used Loops: 064 065 066 067 068 072 078
 Equipped Loops Not in Use:

CS1000M MG - Network Group 2 / Shelf 1

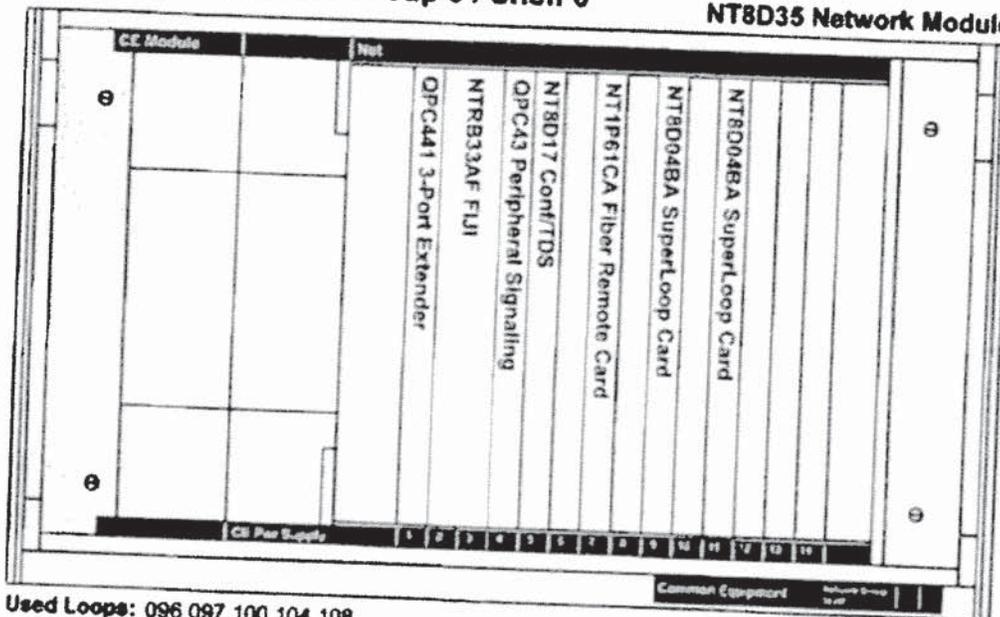
NT8D35 Network Module



Used Loops: 080 081 084 088 089 090 091 092
 Equipped Loops Not In Use:

CS1000M MG - Network Group 3 / Shelf 0

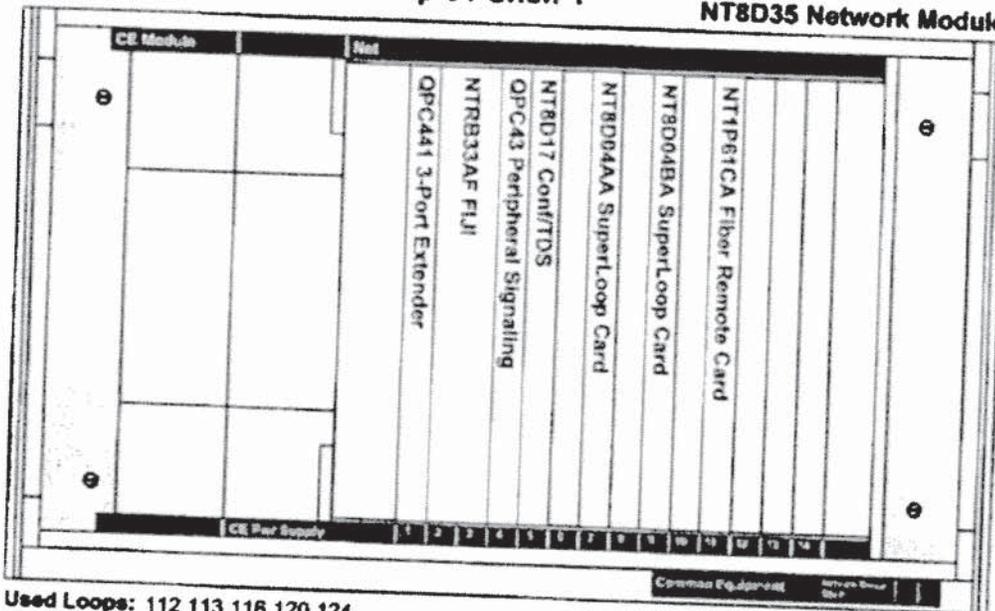
NT8D35 Network Module



Used Loops: 096 097 100 104 108
 Equipped Loops Not In Use:

CS1000M MG - Network Group 3 / Shelf 1

NT8D35 Network Module



Used Loops: 112 113 116 120 124
 Equipped Loops Not In Use:

Other Common Equipment

The following report lists other Common Equipment devices as they are configured in the Communication Server. The physical equipment which enables these devices is located in the Common Equipment shelves previously shown. However, the precise location of such equipment (which card slot is occupied) cannot be determined from the Communication Server data. Thus, the following equipment is resident in the empty slots of the CE shelves shown. (NOTE: CE Shelves are not shown for older SL-1 based PBXs or heritage Nortel 'small' systems.)

The Density of each card type is set by the technician, and therefore may or may not accurately represent the density of the card. This information is provided to assist in determining the number of physical cards present. An I/O device whose Reports Output column is preceded by an "*" is the System Monitor for the Communication Server.

Module/Slot	Device	Card Type	Density	DES	Reports Output
/	TTY 0	SDI	Quad	XSM	*MTC OSN
/	TTY 1	SDI	Quad	maint_terminal	SCH MCT BUG OSN
/	TTY 2	SDI	Quad	Maint_Modem	MTC SCH OSN
/	TTY 3	SDI	Quad	ACD	ACD
/	TTY 5	PTY		pty3	SCH OSN
/	TTY 6	SDI	Quad	TERM_E_	MTC SCH BUG OSN
/	TTY 8	PTY		pty1	MTC SCH BUG OSN
/	TTY 9	MSDL	Quad	DIGITALRECORDER	CTY
/	TTY 10	SDI	Double	SEB	MTC SCH OSN
/	TTY 11	SDI	Double	NICELOGGER	MTC SCH CTY OSN
/	TTY 12	SDI	Double	POLLCAT_CDR	CTY

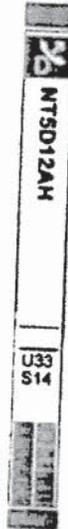
Module/Slot	Device	Card Type	Density	DES	Reports Output
/	TTY 13	SDI	Double	ADMINREMOTE	MTC SCH OSN
/	TTY 14	CPSI	Double	CORE_TERMINAL	MTC SCH OSN
/	TTY 15	CPSI	Double	CORE_MODEM	MTC SCH OSN
/	AML 4	ESDI	Double		
/	DCH 1	MSDL	Quad	TIE-HOBBY	
/	DCH 2	MSDL	Quad	LOOP66	
/	DCH 3	MSDL	Quad	TIEADMIN	
/	DCH 4	MSDL	Quad	UNITED	
/	DCH 5	MSDL	Quad	LOOP90	
/	DCH 6	MSDL	Quad	LOOP91	
/	DCH 7	MSDL	Quad	LOOP58	
/	DCH 8	MSDL	Quad	TIETOHOBBY	
/	DCH 9	MSDL	Quad	LOOP88	
NG:0 S:0 / 1	T-1	TRK			
NG:0 S:0 / 5	T-1	TRK			
NG:0 S:0 / 5	T-1	TRK			
NG:0 S:1 / 1	T-1	TRK			
NG:0 S:1 / 1	T-1	TRK			
NG:0 S:0 / 1	T-1	PRI			
NG:1 S:1 / 6	T-1	PRI			
NG:1 S:1 / 6	T-1	PRI			
NG:1 S:1 / 10	T-1	PRI			
NG:1 S:1 / 10	T-1	PRI			
NG:2 S:0 / 6	T-1	PRI			
NG:2 S:0 / 6	T-1	PRI			
NG:2 S:1 / 9	T-1	PRI			
NG:2 S:1 / 9	T-1	PRI			
NG:2 S:1 / 10	T-1	PRI			
NG:2 S:1 / 10	T-1	PRI			

Peripheral Equipment

Legend

<p>Card Type</p> <p>Part Number</p> <p>Used/Spare Ports</p> <p>Graphical Port Count</p>	<p>Card Types:</p> <p> CPU</p> <p> Signaling Server</p> <p> Controller</p> <p> Disk Storage</p>	<p> DTR</p> <p> Voicemail</p> <p> Announcement</p> <p> Integrated Services</p>	<p> Digital Line</p> <p> Analog Line</p> <p> IP Line</p> <p> Data Line</p>	<p> Digital Trunk</p> <p> Analog Trunk</p> <p> IP Trunk</p> <p> Miscellaneous</p>
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Loops: 002 & 003

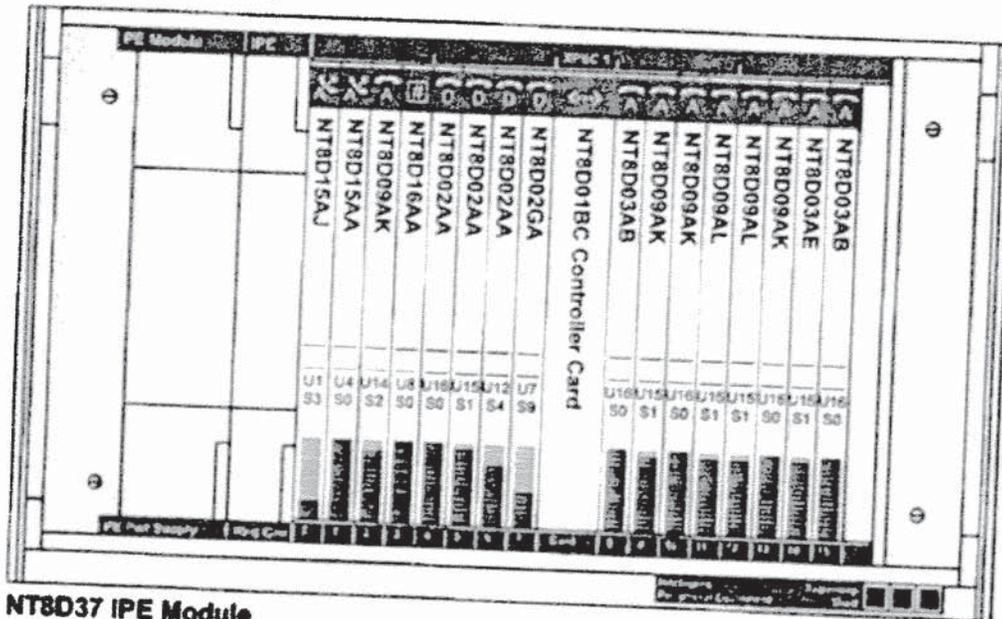


Digital Trunk Card

Loop Traffic: 690/300 CCS

This digital trunk card is physically located in the Common Equipment shelves. Because this card incorporates the functionality of both a Network Card and a Peripheral Equipment card, the card appears in both the Common Equipment and Peripheral Equipment sections. In the Common Equipment Maps, the card is shown in its physical location determined by Loop number. Here we display information regarding its Peripheral Equipment, including used and spare ports. For inventory purposes, the card should only be counted once.

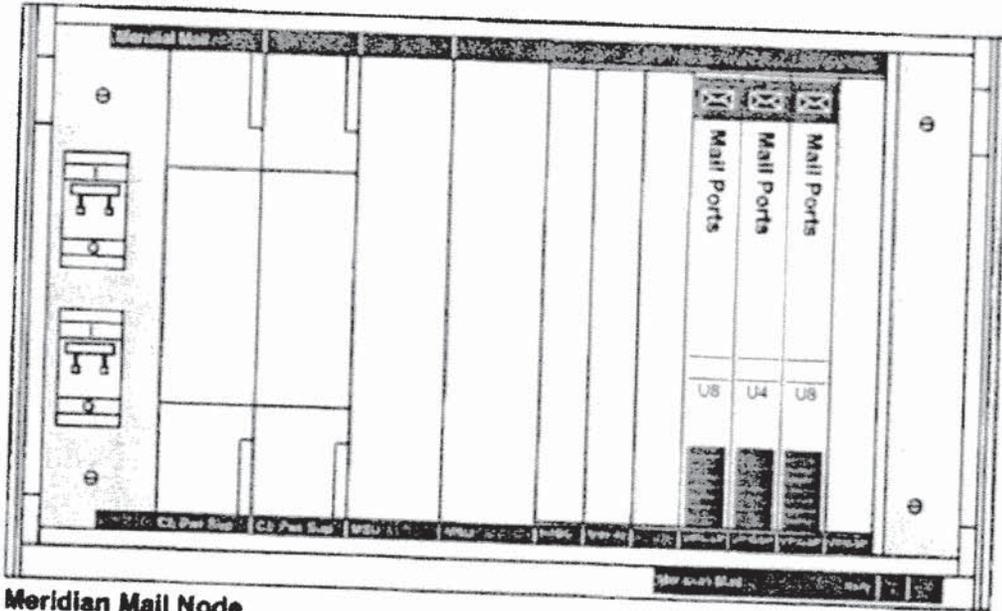
Loop: 004 Shelf: 0



NT8D37 IPE Module

Loop Traffic: 1518 CCS

Loop: 008 Shelf: 0



Meridian Mail Node

Loop Traffic: 600 CCS

Loops: 010 & 011

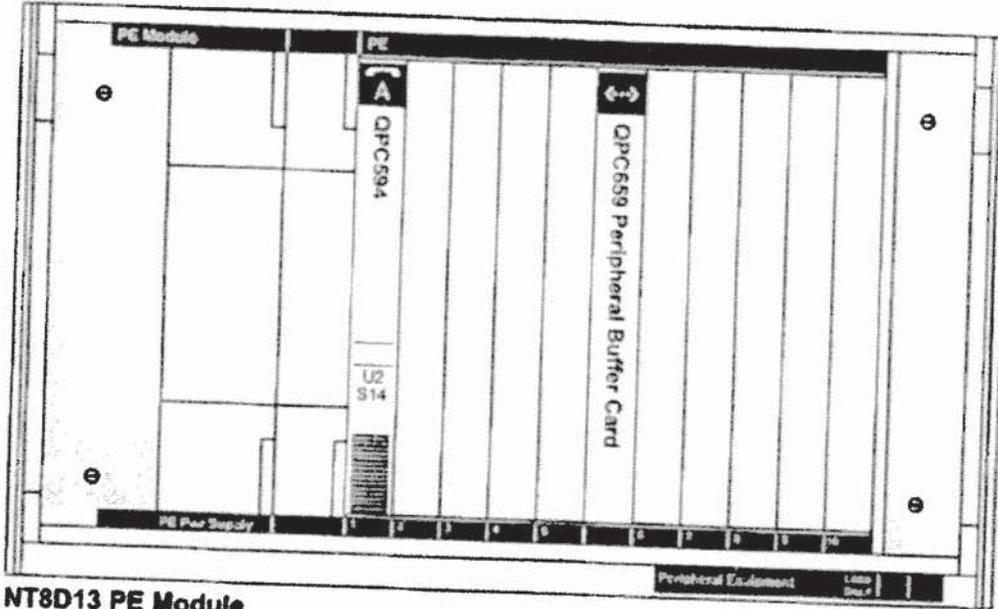


Digital Trunk Card

Loop Traffic: 330/180 CCS

This digital trunk card is physically located in the Common Equipment shelves. Because this card incorporates the functionality of both a Network Card and a Peripheral Equipment card, the card appears in both the Common Equipment and Peripheral Equipment sections. In the Common Equipment Maps, the card is shown in its physical location determined by Loop number. Here we display information regarding its Peripheral Equipment, including used and spare ports. For inventory purposes, the card should only be counted once.

Loop: 012 Shelf: 0



NT8D13 PE Module

Loop Traffic: 12 CCS

Loops: 018 & 019

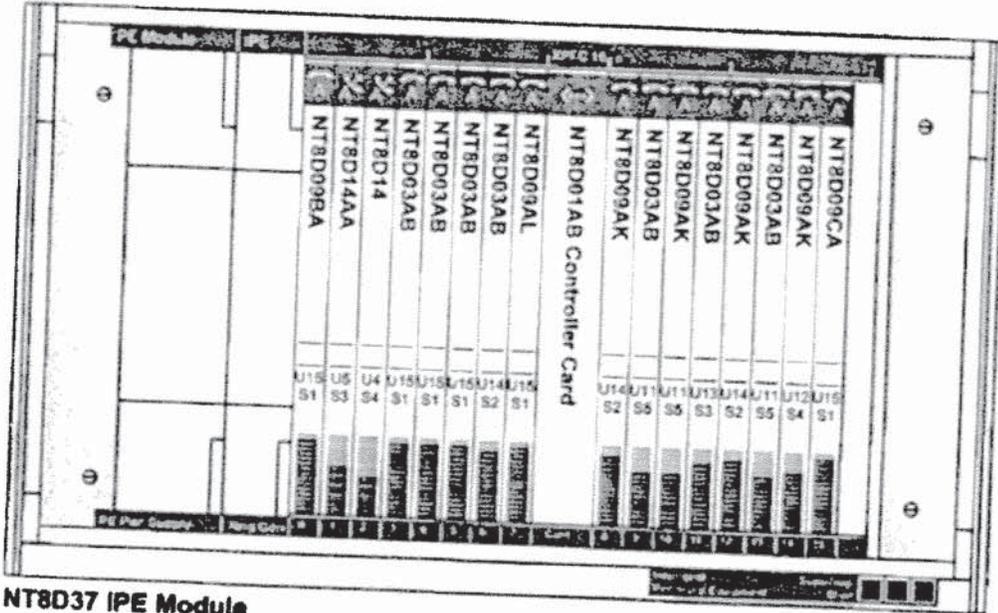
Digital Trunk Card

Loop Traffic: 120/120 CCS



This digital trunk card is physically located in the Common Equipment shelves. Because this card incorporates the functionality of both a Network Card and a Peripheral Equipment card, the card appears in both the Common Equipment and Peripheral Equipment sections. In the Common Equipment Maps, the card is shown in its physical location determined by Loop number. Here we display information regarding its Peripheral Equipment, including used and spare ports. For inventory purposes, the card should only be counted once.

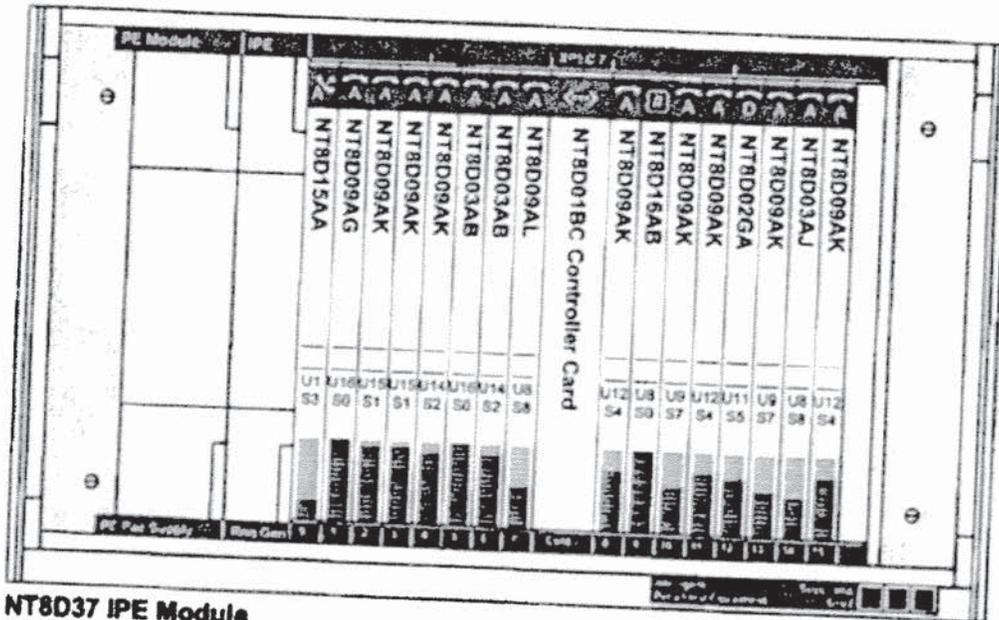
Loop: 028 Shelf: 1



NT8D37 IPE Module

Loop Traffic: 1410 CCS

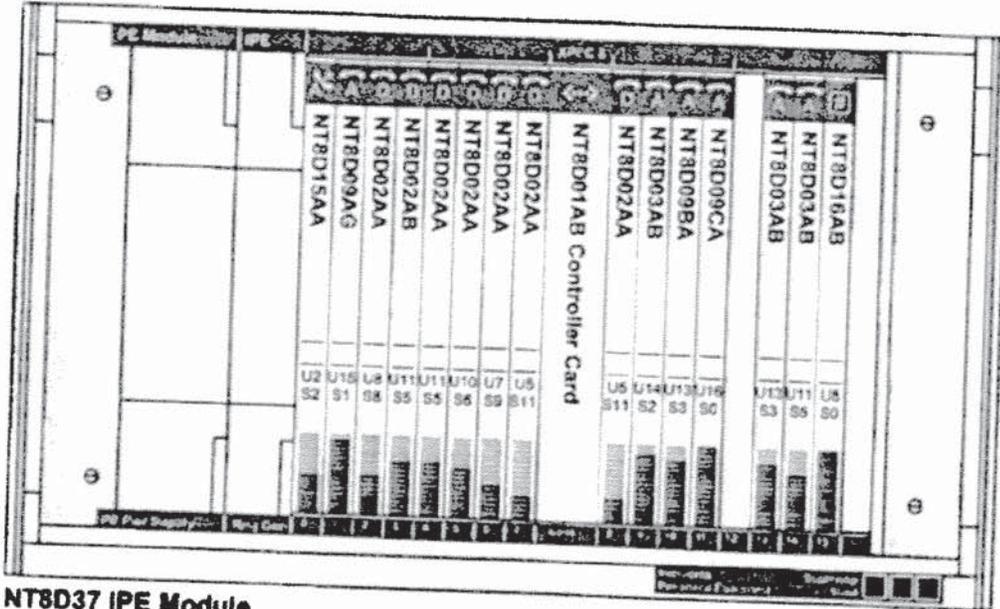
Loop: 040 Shelf: 0



NT8D37 IPE Module

Loop Traffic: 1296 CCS

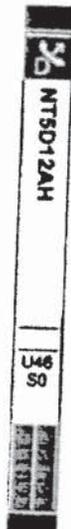
Loop: 044 Shelf: 0



NT8D37 IPE Module

Loop Traffic: 1134 CCS

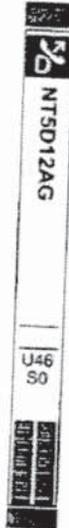
Loops: 050 & 051



Digital Trunk Card

Loop Traffic: 690/690 CCS

This digital trunk card is physically located in the Common Equipment shelves. Because this card incorporates the functionality of both a Network Card and a Peripheral Equipment card, the card appears in both the Common Equipment and Peripheral Equipment sections. In the Common Equipment Maps, the card is shown in its physical location determined by Loop number. Here we display information regarding its Peripheral Equipment, including used and spare ports. For inventory purposes, the card should only be counted once.

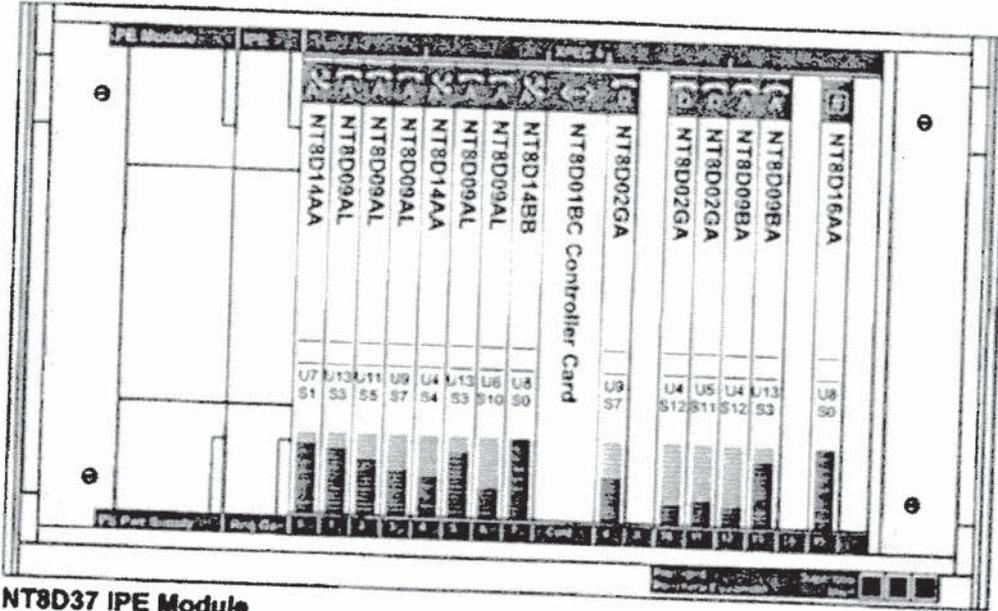
Loops: 058 & 059**Digital Trunk Card***Loop Traffic: 690/690 CCS*

This digital trunk card is physically located in the Common Equipment shelves. Because this card incorporates the functionality of both a Network Card and a Peripheral Equipment card, the card appears in both the Common Equipment and Peripheral Equipment sections. In the Common Equipment Maps, the card is shown in its physical location determined by Loop number. Here we display information regarding its Peripheral Equipment, including used and spare ports. For inventory purposes, the card should only be counted once.

Loops: 066 & 067**Digital Trunk Card***Loop Traffic: 690/720 CCS*

This digital trunk card is physically located in the Common Equipment shelves. Because this card incorporates the functionality of both a Network Card and a Peripheral Equipment card, the card appears in both the Common Equipment and Peripheral Equipment sections. In the Common Equipment Maps, the card is shown in its physical location determined by Loop number. Here we display information regarding its Peripheral Equipment, including used and spare ports. For inventory purposes, the card should only be counted once.

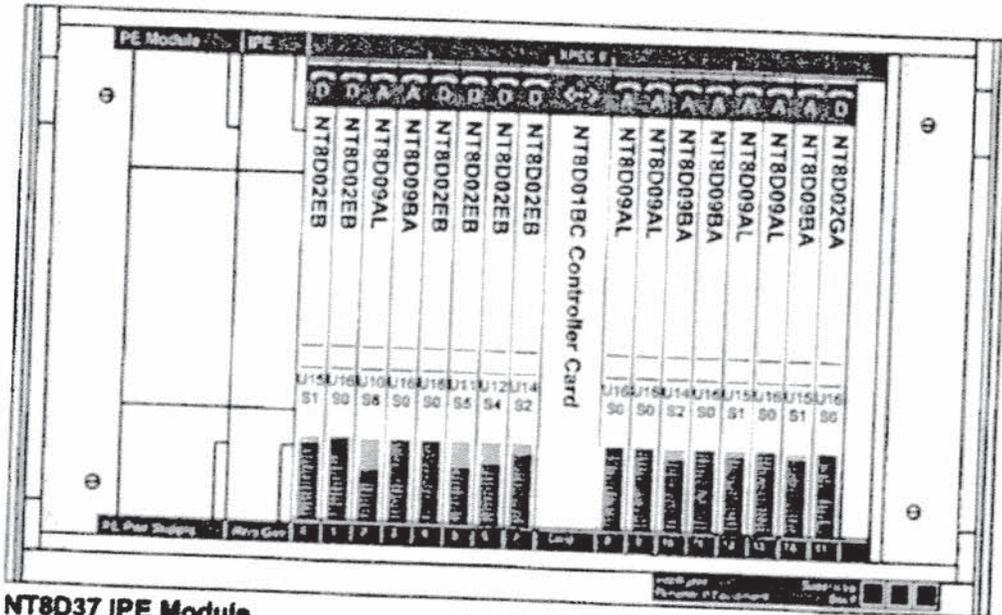
Loop: 068 Shelf: 0



NT8D37 IPE Module

Loop Traffic: 1332 CCS

Loop: 072 Shelf: 0



NT8D37 IPE Module

Loop Traffic: 1404 CCS